

Award Notification

To: Mr. Rod Abrahams- Managing Director
From: Awards Committee
Issue Date: 15th March 2007
Award Title: 'UK Pallet Distribution Company 2007'
ITM Liaison: Mr. Patrick Sheedy, Media & PR Director



Birmingham 15th March 2007 - "The continuous growth being experienced by the UK Pallet Network market over the last ten years proves that it's a concept that is here to stay. Whilst traditional road hauliers are struggling with falling revenues the pallet networks have seen dramatic increase in volumes. While growth is welcome, Pallet companies also realise it has to be approached with caution and managed sensitively..." This is according to the Institute of Transport Management's research report into the UK Pallet Network market. Coming out of its findings the Institute has awarded Fortec its 'UK Pallet Distribution Company 2007' award in recognition of the ongoing progress made by the company in recent times.

Pallet networks tend to measure size by number of pallets handled per night and Fortec's throughput has witnessed steady growth over the last few years. But as volumes like these require very high levels of customer service and skilled management. The research conducted both independently and through thorough canvassing of our membership base shows that Fortec, although still one of the smaller networks in the UK, provides a very high-end service. The customer always receives 110% commitment from the dedicated Customer Service team and Fortec's customer satisfaction rated higher than the other eight nominees considered.

Commenting on Fortec's award success, Patrick Sheedy, Media & PR Director for the Institute said: "It became evident that Fortec was the worthy recipient of this accreditation as a result of our research report into the UK Pallet Network Market. Apart from its proactive approach within the industry, on behalf of its members, Fortec is looking very much to the future and is very much a key player in the Palletised Distribution revolution. Fortec can now celebrate its eleventh year trading, having become the Number One pallet distribution network in the UK, due to the highest operational and environmental standards in the industry".

ENDS.

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